IMPACT

ISO 9001

EOLE Aéro

Since its creation in 2017 in Toulouse, EOLE Aéro is a company which assists its customers in their aircraft acquisition deals, in particular by providing technical support as well as CAMO support, on-site or in the back office.

EOLE Aéro's assistance with aircraft purchases includes: Production and delivery inspection for the final assembly line of new aircraft; pre-purchase and pre-recovery inspection of used aircraft; support with various transactions and assistance with aircraft recovery and redistribution, ensuring aircraft checks and compliance.

Driven by a desire to demonstrate their efficiency, commitment, and high skills - the three core values of EOLE Aéro - Managing Director Johann Chauvet approached IMSM in early 2022, following their decision to obtain ISO 9001 certification.

He was quickly put in touch with an IMSM expert advisor to begin the implementation of their Quality Management System (QMS) ISO 9001. Thanks to clear, consistent support from start to finish, the IRCA-certified specialist appointed by IMSM was able to guide the EOLE Aéro team through the key points to be implemented. The first stage, the gap analysis, identified not only the various systems already in place, but also any areas for improvement.

Following the action plan agreed between the two parties after the analysis, with clear guidelines, EOLE Aéro produced a thorough and effective effort towards certification. Thanks to the consultant's invaluable help and guidance, particularly in drafting the various manuals, EOLE Aéro succeeded in obtaining their ISO 9001 certification in good time.

Johann Chauvet and his team report feeling perfectly supported from start to finish. *"We wouldn't have been able to implement this standard without support"*, he explains. The implementation of ISO 9001 has provided EOLE Aéro with a solid structure, enabling them to demonstrate the quality of their services. In return, this will enable them to maintain good relations with their existing customers and to expand into new, coveted markets.