



IMPACT

MULTI STANDARD

Orbit International PLC are a family-owned manufacturing and design business of workwear, waterproof outerwear, personal protective equipment, uniform, leisure, and PPE clothing. With a long-established history and 50 years of market experience, Orbit International has maintained a strong reputation among prospects for quality assurance.

Founded in 1971, Orbit International were one of the first UK companies to establish manufacturing relations in China. These successful relationships have allowed Orbit International to build a factory in Shandong Province, which still manufactures workwear equipment.



Since then, substantial investments have permitted Orbit International to own facilities in Tunisia and Sri Lanka. This expansion has enabled Orbit International to maintain consistent prestige and a loyal customer base amongst suppliers.

To sustain a high-quality and efficient management process, Orbit International has received three certified ISO Management Standards with the support of IMSM. These standards are ISO 9001, ISO 14001, and ISO 45001.

All three standards will benefit Orbit International by enforcing a streamlined and effective management system, which is critical for boosting the company's success, profitability, and market potential.

Firstly, ISO 9001, the standard for adopting a Quality Management System (QMS), understands that businesses must fulfil the demands and expectations of both customers and interested parties. Therefore, establishing a benchmark that can reduce waste and cut operational costs will enforce a framework from which other quality standards can be built.

Orbit International supports this through the implementation of ISO 14001 and ISO 45001.

Mick Spencer, Orbit International's Technical Director, stated, "we are being asked by our distributors (for these standards), and we need to be aligned with other businesses in our sector."

Acquiring not only ISO 9001, but also ISO 14001 and ISO 45001 will support Orbit International's hope of seeing "increased business" within their organisation.

ISO 14001 is the baseline for implementing an Environmental Management System (EMS). An EMS will enhance Orbit International's Corporate and Social Responsibility (CSR), which is regarded highly by suppliers and interested parties.

Understanding the impact a business's processes may have on the environment is essential to understanding the areas where waste can be reduced to improve your carbon footprint. As a result, you can ensure legal compliance with environmental regulations.

ISO 45001 is the international standard for the performance of an Occupational Health and Safety Management System. Implementing a management system that oversees and values occupational health and safety will reduce the overall number of incidents and injuries. Measures and actions are outlined in this standard. Hence, businesses such as Orbit International understand the processes that must be followed to reduce risk. Overall, costs are significantly minimised due to safety precautions and procedures in place to check safety.

With IMSM's expertise, Orbit International successfully implemented all three exceptional standards, which they described as an "absolutely first class" experience.

Orbit International engaged closely with IMSM's Area Manager, David Coulter, whom they characterised as an "extremely professional" individual that delivered "a very pleasant experience".

Mick Spencer expressed that Orbit International chose IMSM due to the benefits, and stated, "the attention to detail was excellent", further adding that IMSM was a company they "knew they could trust". When asked if they could have implemented their chosen ISO's without IMSM, Mick Spencer voices, "absolutely not. We needed support at a personnel level. We certainly received that from IMSM."

When commenting on their Assessor Patrick McIlwee, Mick Spencer stated, "I cannot praise the auditor too highly. Not only was there a fair degree of handholding, but the system and process requirements were explained at a very understandable level - thank you."

From now on, Orbit International can expect to gain the following benefits with the implementation of these three established ISO standards:

- Increased motivation and reassurance of staff
- Improved efficiency, accountability, and traceability
- Increased reputation and business
- Reduced waste and carbon footprint of business activities
- Decreased operating costs due to reduction in tax, energy, and insurance bills
- Increased confidence of those in the supply chain of the business's environmental efficiency, safety, and commitment to quality
- Reduced overall costs of incidents and injuries
- Reduced risk of downtime and costs of disruptions
- Reduced cost of insurance premiums

