



IMPACT

MULTI STANDARD

Topologe, LLC, founded in 2002, is a small business with over two decades of experience in federal contracting. Topologe is Defense Contract Audit Agency (DCAA) audited, CMMI Level 3 appraised and certified by the MIT Computer Science Artificial Intelligence Laboratory (CSAIL). Their core competencies include Artificial Intelligence, Engineering, Agile Development, IT Network Support, Total Information Management, and Staff Augmentation. Topologe develops bespoke solutions that address their client's needs.



As Topologe, LLC is a small business that is ever evolving, they are always looking for ways to improve how they do business so that they can best serve their clients. Obtaining a ISO 9001:2015, ISO 20000:2018, and ISO 27001:2013 certification allows the company to pursue more significant opportunities with the efficient use of their Quality Management System (QMS).

Topologe, LLC said the certification process took around 30 days to complete, saying that "IMSM made the process much simpler and easier to execute." Without the help of IMSM, Topologe, LLC claimed the certification process "would have taken much longer with more mistakes."

Since the implementation of ISO 9001, ISO 20000, and ISO 27001, Topologe, LLC has been able to respond to RFP's that required these standards and won a \$70m BPA. They further added, "We expect better opportunities as well as improving our excellent reputation for service."

While working with IMSM to obtain their certification, Topologe, LLC described their Assessor Paul as, "Amazing. Not only did he assess us fairly, he also taught us how to enhance our processes and also a lot of deeper knowledge regarding the ISO standards. It was part audit, part master class."

"We were guided throughout the whole process and everyone we worked with were responsive and knowledgeable."

