



IMPACT

MULTI STANDARD

Established in 2002 out of Sheffield, England, ESP Project Limited delivers comprehensive professional services specialising in Ethical IT. As staff are also shareholders in the business, it has built a culture of integrity and genuine care. They offer solutions to fit your company, from IT Support, Cloud Solutions, Network Cabling, Business Telecom Systems, Interconnectivity, Bespoke Applications, relocations and CCT.

ISO 27001 Information and Data Security is one of the most valuable assets any business has today. Whether you are in IT or not, it ensures your data is secure to safeguard your customers and reputation. For ESP Project Limited to be competitive within the IT industry, ISO 27001 is critical. The managing director Jason Francis believes that ISO 27001 opens doors to new business as it's a requirement to win many tenders and compete with other companies,

“we needed ISO 27001 as it became a requirement for existing customers as well as for new business.”

ESP Project Limited also achieved ISO 9001 Quality Management System certification. They found that this helped support the “offering of new products and services to the IT market.” This ability to grow and engage in new services and products is a hallmark

of ISO 9001 and its benefits. The implementation of both standards was done with a PAS 99 Integrated Management System. This is a framework that all ISO's can live in, reducing duplication of systems, creating a single holistic system from which your company can run effectively.

PAS 99 means that ESP Project Limited can be ahead of the game and integrate ISO's in a streamlined fashion. Due to the upheaval of 2020 and growing environmental focus, ESP Project Limited is not stopping their advancement and is looking to implement the ISO 14001 Environmental Management System and ISO 22301 Business Continuity. IMSM will be there to help, “get it over the line and complete certification” which wouldn't be possible, “without the support of the IMSM team.”



ESP Project Limited was supported by Sheffield Development funding tied to the EU. IMSM was selected for implementation as it “met the full criteria as a Consultancy Body.”

Working with IMSM was easy as, “The process was explained very clearly by the Area Manager from IMSM.” Once a company decides to work with IMSM, they are assigned a dedicated assessor to drive and support the project. “With the support from our assessor we were able to work at our pace and complete within five months approximately – plus you never stop once Certification is in place – continuous improvement is happening all the time.”

Improvements are as Jason Francis notes – all the time. It allows, “internal processes to be worked on, changes to be made and implemented – ensuring ISO is now an integral part of every day.”

“We have seen many benefits by implementing the ISO Standards and see it carrying on in the future.”

Don't wait to do an Internal Auditor Course, as it will be invaluable in understanding the process and keeping your systems up to date, “We believe an Internal Audit course would have been helpful in the early days, so will be organising this for 2021.”

