



IMPACT

ISO 9001

Argosafe Industrial Controls is a well-established company based out of Barwell in the Leicestershire countryside, and specialise in providing solutions to companies which address the specific requirements of their electrical control systems. Since their inception in 1978 they have designed and manufactured high quality and bespoke products ranging from industrial control panels, cable assemblies, energy isolation panels, looms and emergency stop panels and are able to build boutique panels from client drawings and specifications. Argosafe Industrial Controls have global clients within the Automotive, Asphalt and FMCG markets.

The companies goal is to be able to provide affordable and reliable solutions to their customers, according to Ade Bunyard, Argosafe's General Manager, "ISO's are the best way to do this, in terms of providing a quality service and raising our standards for our customers".

He continued, "Having worked at a multinational corporation I was not happy with our existing Quality Management System (QMS), so (we) brought in IMSM to implement a more robust QMS that was fit for purpose for the Argosafe business". David, Area Manager for IMSM, explained how "easy and smooth" the IMSM process is and it only took "approximately three months from initial enquiry due to the continuous support from our Lead Auditor". Mr Bunyard is clear that without such assistance it would have been, "much more difficult and taken

considerably longer." He added, "The support of an IRCA Lead Auditor cannot be underestimated, as we were able to draw from Ian's considerable years of industry experience to advise and guide us through the process – we didn't just gain a certificate, we improved our business processes, keeping us ahead of the curve".

Ade believes that the IMSM ISO 9001 implementation has made Argosafe employees, "more aware of the systems throughout the business and improved our quality and service". This convinced him that the results of ISO are worth it because ISO also leads to "more confidence in us from our customers as well as increased business opportunities due to having the ISO 9001 certification".



IMSM works hard to ensure businesses are successful and happy with the support and service received. This is reflected in industry referrals that branch throughout the UK. Argosafe Industrial Controls initially worked with IMSM through an industry recommendation and Ade Bunyard plans to use the services of IMSM again, with the Environmental standard ISO 14001. Ade Bunyard also has IMSM's services earmarked to implement ISO 9001 for another of his business interests – so extending the chain of successful customers.